The following feedback was received from the Survey and below please find Jolimont’ s action/responses.

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| **Item for Improvement**  | **Number of Patients responses**  | **Action / Comments** |
| Handles fall of chairs in Recovery  | 1 only | Chair handles received maintenance and were tightened so as not to fall off with use  |
| Privacy Curtains in recovery | 2 only | We do have a portable curtain screen which is used when it is required.For recovery purpose and so that each patient can be monitored at all times we have an open recovery area. Patient who require / request privacy when spoken to by the Specialist are taken to the admissions room. |
| Prepackaged sandwiches | 1 only | Only 1 patient offered this as an improvement but could be a further question on subsequent surveys to see if it was a popular request.  |
| Larger Pre-op room  | 1 only | We have building constraints and cannot make this area any larger.There has been consideration to moving the Day Centre to a larger location. |
| Filtered Water & Coffee machine in reception | 1 only | As most people who use this area are fasting patient sVisitors who are waiting for long periods are offered tea or coffee by staff  |
| Put enter from Jolimont Rd in Red on the web site  | 1 Only | The heading PLEASE NOTE has been placed in Bold and is written in red |
| Prep – be more specific regarding clear soup. | 1 Only  | Instructions currently under review  |
| Larger Signage  |  2 Only  | Jolimont is situated in a residential area and signage size is governed by the Body Corporate  |